GENERAL SUBSCRIBER SERVICES TARIFFREDACTED - FOR PUBLIC INSPECTION

Public Service Telephone Company
Public Service Telephone Company Reynolds, Georgia

Attachment - Line 1210 Section B Original Sheet 30

Effective: October 1, 1984

B. GENERAL REGULATIONS

B.3. Establishment and Furnishing of Services (Cont'd)

B.3.14. Company Facilities at Hazardous or Inaccessible Locations (Cont'd)

> accessibility is impracticable to employees of the Company, the subscriber may be required to install and maintain the Company's equipment and facilities in a manner satisfactory to the Company, and a credit to the local service billing is to be based on the conditions involved.

Work Performed Outside Regular Working Hours B.3.15.

> The rates and charges specified in this tariff contemplate that all work in connection with furnishing or rearranging service be performed during normal working hours. Whenever a subscriber requests that work necessarily required in the furnishing or rearranging of his service be performed outside the Company's normal working hours or that work once begun be interrupted, so that the Company incurs costs that would not otherwise have been incurred, the subscriber may be required to pay, in addition to the other rates and charges specified in this tariff, the amount of additional costs incurred by the Company as a result of the subscriber's special requirements.

B.4. Payment Arrangements and Credit Allowances

Advance Payments B.4.1.

When service is requested, the B.4.1.1. subscriber may be required to make a payment equal to at least one months service, installation charge and any special construction charges. This may be requested especially in cases where there is some question as to the feasibility of the customer service requirements.

Federal, State or Municipal B.4.1.2. governmental agencies may not be required to make an advance payment.

: October 1, 1984 Issued : D. E. Bond, President By

Public Service Telephone Company
Public Service Telephone Company
Reynolds, Georgia

Attachment - Line 1210 Section B Original Sheet 31

B. GENERAL REGULATIONS

B.4. Payment Arrangements and Credit Allowances (Cont'd)

B.4.2. Establishment of Credit

- B.4.2.1. An applicant for service may be required to satisfactorily establish credit by:
 - demonstrating that he is a
 satisfactory credit risk by, but
 not limited to, the production of
 substantive references which may be
 quickly and inexpensively checked
 by the company; or
 - 2. having been a customer of the utility for a similar type of service within a period of twentyfour consecutive billings preceding the date of application and during the last twelve consecutive billings for that prior service has not had service discontinued for nonpayment of bill or had more than one occasion in which a bill was not paid within the period prescribed by the reasonable regulations of the utility on file with the Commission; provided, that the average periodic bill for such previous service was equal to at least fifty-percentum of that estimated for the new service and provided further, that the credit of the applicant is unimpaired; or
 - 3. having furnished a satisfactory guarantor to secure payment of bills for the service requested in a specified amount not to exceed the amount of the cash deposit prescribed in Section B.4.3. of this Tariff; or
 - making a cash deposit to secure payment of bills for service prescribed in Section B.4.3. of this Tariff.

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By: D. E. Bond, President

Public Service Telephone Company
Public Service Telephone Company
Reynolds, Georgia

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B. GENERAL REGULATIONS

B.4. Payment Arrangements and Credit Allowances (Cont'd)

B.4.2. Establishment of Credit (Cont'd)

- B.4.2.2. An applicant for service who previously has been a customer of the company and whose service has been discontinued by the utility during the last twelve billings of that prior service because of nonpayment of bills, may be required to reestablish credit in accordance with the above Paragraphs 1, 2, 3 & 4; except, that an applicant for residential service shall not be denied service for failure to pay such bills for classes of nonresidential service.
- B.4.2.3. A customer who fails to pay a bill within a reasonable period after it becomes due and who further fails to pay such bill within the period prescribed by the reasonable regulations of the Company on file with the Commission after presentation of a discontinuance of service notice for nonpayment of bill (regardless of whether or not service was discontinued for such nonpayment), may be required to pay such bill together with a reasonable reconnection charge, if any, and reestablishing his credit by depositing the amount prescribed in Section B.4.3. of this Tariff.
- B.4.2.4. A customer may be required to reestablish his credit in accordance with the above subparagraph's 1, 2, 3 & 4, in case the conditions of service or basis on which credit was originally established have materially changed.

B.4.3. Deposit

B.4.3.1. The cash deposit to establish or reestablish credit will not exceed an amount equal to two and one-half

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Attachment - Line 1210 Section B Original Sheet 33

B. GENERAL REGULATIONS

B.4. Payment Arrangements and Credit Allowances (Cont'd)

B.4.3. Deposit (Cont')

B.4.3.1. Cont'd

twelfths of the estimated charge for the service for the ensuing twelve months and, in the case of seasonal service in an amount in excess of onehalf of the estimated charge for the service for the season involved.

- B.4.3.2. Upon receiving a cash deposit the company will furnish to the applicant for service or customer, a receipt showing:
 - 1. the date thereof;
 - the name of the applicant or customer and the current billing address;
 - 3. the service to be furnished;
 - 4. the amount of the deposit and the rate of interest to be paid thereon.
- B.4.3.3. The Company will pay interest on a deposit at the rate of seven per centum per annum. The Company will not pay interest on a deposit held less than ninety days, and will not pay interest on a deposit for the period following ninety days after discontinuance of service. The Company will comply with the Georgia Unclaimed Property Act for all unclaimed deposits.

B.4.3.4. Refund of Deposits

 After discontinuance of service and following rendition of final bill the Company will refund within 90

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B. GENERAL REGULATIONS

B.4. Payment Arrangements and Credit Allowances (Cont'd)

B.4.3. Deposit (Cont'd)

B.4.3.4. Cont'd

days the customers deposit plus accrued interest, or the balance, if any, in excess of the unpaid bills for service furnished by the utility.

- 2. After the customer has paid bills for service for twelve consecutive billings without having had service discontinued for nonpayment of bill or had more than one occasion in which a bill was not paid within the period prescribed by the regulations of the utility on file with the Commission, and the customer is not then delinquent in the payment of his bills, the Company will refund the deposit plus accrued interest. If the customer has had service discontinued for nonpayment of his bill or had more than one past due bill for such period, the Company will thereafter review the account every twelve billings and will refund the deposit plus accrued interest after the customer has not had service discontinued for nonpayment of bill or had more than one such past due bill during the twelve billings prior to any review and is not then delinquent in the payment of his bills.
- 3. The Company will return the deposit plus accrued interest at any time upon request, if the customer's credit has been otherwise established in accordance with Section B.4.2., of this tariff.

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By: D. E. Bond, President

Public Service Telephone Company
Public Service Telephone Company
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Attachment - Line 1210 Section B Original Sheet 35

B. GENERAL REGULATIONS

B.4. Payment Arrangements and Credit Allowances (Cont'd)

B.4.3. Deposit (Cont'd)

B.4.3.4. Cont'd

- 4. At the option of the Company, a deposit plus accrued interest may be refunded, in whole or in part, at any time earlier than the times hereinabove prescribed.
- The fact that a deposit has been made B.4.3.5. shall in no way relieve the applicant or customer from complying with the Telephone Company's regulations as to advance payments and the prompt payment of bills on presentation, not constitute a waiver or modification of the regular practices of the Telephone Company providing for the discontinuance of service for nonpayment of any sums due the Telephone Company for services rendered. The telephone company may discontinue service to any customer failing to pay current bills without regard to the fact that such customer has made a deposit with the telephone company to secure payment of such bills or has furnished the telephone company with a guarantee in writing of such bills.
- B.4.4. Discontinuance of Service for Failure to Maintain Credit.

Service may be discontinued for failure to maintain credit, as specified in B.4.2., within ten days after the Company has mailed notice requiring the customer to do so.

B.4.5. Restoration Charge

Where service has been discontinued for failure to maintain credit, the restoration charge will be

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Public Service Telephone Company
Public Service Telephone Company
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Attachment - Line 1210 Section B Second Revised Sheet 36 Cancels First Revised Sheet 36

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B. GENERAL REGULATIONS

B.4. Payment Arrangements and Credit Allowances (Cont'd)

B.4.5. Restoration Charge (Cont'd)

made and collected by the Company, as specified in Section D of this tariff.

B.4.6. Administrative Charge

An administrative charge of \$25.00 will be applied to each insufficient funds check received. Telephone service will also be subject to discontinuance as specified in Section B of this Tariff and any charges incurred from the discontinuance of service will be in addition to the administrative charge.

B.4.7. Credit for Interruptions

When service is interrupted due to causes other than negligence or willful act of the subscriber or the failure of the facilities provided by the subscriber, a pro rata adjustment of the fixed monthly charge involved will be allowed, upon request of the subscriber for the service and facilities interrupted if the interruption continues in excess of twenty-four hours from the time it was reported (excluding Sundays) except as otherwise specified in this tariff. For the purposes of administering this regulation, each month is considered to have thirty days.

B.4.8. Types of Payments Accepted

To assist the customers, the company accepts various types of payments for service. Payments may include, but are not limited to the following:

- Payment in person at the Company's business office or at any
 of the company's designated collection agencies Payment
 in person may be made with either cash or check (demand
 deposit, which includes but is not limited to money orders,
 cashiers checks, certified checks, check by phone, or a credit card).
- Payment by mail which is sent to the company's accounts receivable department Payment by mail must be made with a check (demand deposit, which includes but is not limited to money orders, cashiers checks, check by phone, certified checks or a credit card).

(N)

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(N)

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Public Service Telephone Company
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B. GENERAL REGULATIONS

B.4. Payment Arrangements and Credit Allowances (Cont'd)

(M)

B.4.8. Types of Payments Accepted (Cont'd)

(N)

Payment of check by phone. The Customer calls the designated Company telephone number. The Company Customer Service Representative (CSR) completes a check by phone form during the telephone conversation with the Customer. The CSR will then either enter an electronic payment request via the internet to the Customer's Financial Institution or generate a paper check with the Customer's Bank Account Information and deposit same into the Company's Bank Account.

When a check by phone payment is made, a \$7.00 fee above and beyond the amount of the bill will be assessed either by electronic means or a separate paper check. Payment in person and payment by mail will not incur any additional fees.

When payment is made by credit card, fees above and beyond the amount of the bill will be assessed. These fees include a payment fee which is five percent (5%) of the bill, and a transaction fee which is \$0.50 per credit card payment.

Example:

A customer paying a bill of \$20.00 by using a credit card will have his/her credit card charged \$21.50.

Monthly Bill	\$20.00	\$20.00
Payment Fee Percentage	0.05	
Payment Fee	\$ 1.00	\$ 1.00
Transaction Fee		<u>\$ 0.50</u>
		\$21.50

Payments made by using either cash or check (demand deposit, which includes but is not limited to money orders, cashiers checks or certified checks) will not be charged any additional fees.

B.4.9. Payment for Service

A. Suspended or Disconnected Service

 Should service be suspended for nonpayment of charges, it will be restored only as provided in Section D.5 of this Tariff.

(N)

Issued: January 10, 2005 By: D. E. Bond, President

Public Service Telephone Company

GENERAL SUBSCRIBER SERVICES TARIFF

Public Service Telephone Company Reynolds, Georgia Section B
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B. GENERAL REGULATIONS

(M)

B.4. Payment Arrangements and Credit Allowances (Cont'd)

B.4.9. Payment for Service (Cont'd)

(N)

- A. Suspended or Disconnected Service (Cont'd)
 - When service has been disconnected for nonpayment, the service agreement is considered to have been terminated.
 Re-establishment of service may be made only upon the execution of a new service agreement which is subject to the provisions of this Tariff.
- B. Late Payment Charge

A late payment charge of one and one half percent (1.5%) will be applied to each customer's unpaid balance when the previous month's unpaid balance has not been paid in full by the billing due date. The late payment charge will only be applied when the unpaid balances is greater than \$20.00

- C. A collection fee of \$5.00 in addition to the late payment charge in B.4.9.B above will be applied to the accounts of residence subscribers with an unpaid balance when the previous month's bill has not been paid in full at the time of the billing due date.
- D. A collection fee of \$9.00 in addition to the late payment charge in B.4.9.B. above will be applied to the accounts of business subscribers with an unpaid balance when the previous month's bill has not been paid in full at the time of the billing due date.
- E. Payment Arrangements

The Company may agree to a payment arrangement, whereby an outstanding bill will be paid after the due date of the bill but before the due date of the next bill if a customer so requests. If the customer does not fulfill the terms of such payment arrangements the Company shall have the right to disconnect service. A disconnect notice must be issued prior to termination of service, if one had not been issued before the payment arrangement was executed.

B.5. Liability of the Company

(N) (M)

B.5.1. Service Irregularities

The liability of the Company for damages arising out of impairment of service provided to its subscribers such as defects or failures in

(M)

Issued: January 10, 2005 By: D. E. Bond, President

Public Service Telephone Company
Public Service Telephone Company
Reynolds, Georgia

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(M)

B. GENERAL REGULATIONS

B.5. Liability of the Company (Cont'd)

B.5.1. Service Irregularities (Cont'd)

facilities furnished by the Company or mistakes, omissions, interruptions, delays, errors, or defects in the provision of its services set forth herein or any portion of its services, occurring in the course of furnishing such facilities or services, and not caused by the negligence of the subscriber, or of the Company in failing to subscriber, or of the Company in failing to maintain proper standards of maintenance and operation and to exercise reasonable supervision shall in no event exceed an amount equivalent to the proportionate charge to the subscriber for the period of service which such mistakes, omission, interruption, delay, error or defect in transmission or defect or failure in facilities or services occur.

B.5.2. Defacement of Premises

The company is not liable for any defacement of or damage to the premises of a subscriber resulting from the furnishing of service or the attachment of apparatus and associated wiring furnished by the Company on such premises or by the installation or removal thereof, when such defacement or damage is not the result of negligence of employees of the Company.

B.5.3. Equipment in Explosive Atmosphere

B.5.3.1. The Company does not guarantee nor make any warranty with respect to facilities provided by it for use in an explosive atmosphere. The subscriber shall indemnify and hold the Company harmless from any and all loss, claims, demands, suits, or other action, or any liability whatsoever, whether suffered,

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GENERAL SUBSCRIBER SERVICES TARIFF REDACTED - FOR PUBLIC INSPECTION

Public Service Telephone Company
Public Service Telephone Company
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B. GENERAL REGULATIONS

B.5. Liability of the Company (Cont'd)

(M)

B.5.3. Equipment in Explosive Atmosphere (Cont'd)

B.5.3.1. (Cont'd)

made, instituted or asserted by the subscriber or by any other party or person, for any personal injury to or death of any person or persons, and for any loss, damage or destruction of any property, whether owned by the subscriber or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of said equipment so provided.

- B.5.3.2. The Company may require such subscriber to sign an agreement for the furnishing of such equipment as a condition precedent to the furnishing of such equipment
- B.5.3.3. The subscriber shall furnish, install and maintain sealed conduit with explosion-proof fittings between these facilities and points outside the hazardous area where connection may be made with regular facilities of the Company. The subscriber may be required to install and maintain this equipment within the hazardous area if, in the opinion of the Company, injury or damage to the Company employees or property might result from installation or maintenance by the Company.

B.5.4. Liability

B.5.4.1. The liability of the Company for damages arising out of mistakes, omissions, interruptions, delays or errors or defects in transmission

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ERAL SUBSCRIBER SERVICES TARIFF CTED - FOR PUBLIC INSPECTION

Public Service Telephone Company **Public Service Telephone Company** Reynolds, Georgia

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B. GENERAL REGULATIONS

B.5. Liability of the Company (Cont'd)

B.5.4. Liability (Cont'd)

> B.5.4.1. (Cont'd)

> > occurring in the course of furnishing service and not caused by negligence of the customer shall in no event exceed an amount equivalent to the proportionate charge to the customer for the period of service during which such mistakes, omissions, interruptions, delays or errors or defects in transmission occurs.

- B.5.4.2. The customer indemnifies and saves the Company harmless against the following:
 - 1. acts or omissions of other companies when their facilities are used in connection with the Company's facilities to provide service;
 - any defacement or damage to the 2. customer's premises resulting from the existence of the Company's apparatus and associated wire on such premises, or from the installation or removal thereof, when such defacement or damage is not the result of the negligence of the Company, or its employees;
 - 3. any accident, injury, or death occasioned by its equipment or facilities, when such is not due to negligence of the Company;
 - claims for libel, slander, or 4. infringement of copyright arising from the material transmitted or recorded over its facilities; claims for infringement of patents arising from combining with, or

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GENERAL SUBSCRIBER SERVICES TARIFF REDACTED - FOR PUBLIC INSPECTION

Public Service Telephone Company
Public Service Telephone Company Reynolds, Georgia

Attachment - Line 1210 Section B Third Revised Sheet 42 Cancels Second Revised Sheet 42

B. GENERAL REGULATIONS

B.5. Liability of the Company

(M)

B.5.4. Liability (Cont'd)

> B.5.4.2. Cont'd)

> > using in connection with, facilities of the Company, apparatus and systems of the customer; and against all other claims arising out of any act or omission of the customer in connection with facilities provided by the Company;

- 5. liability for failure to provide service;
- 6. liability for telephone directories is covered in Section "F", Directory Listings.

B.6. Obligation to Furnish Service

B.6.1. Obligation to Furnish Service

> The telephone company's obligation to furnish service or to continue to furnish service is dependent on its ability to obtain, retain and maintain suitable rights and facilities, and to provide for the installation of those facilities required incident to the furnishing and maintenance of that service.

B.7. Customer Premises Inside Wire

B.7.1. General

> B.7.1.1. Customer premises inside wire and standard jacks associated with residence and business individual and party line basic exchange services, as defined in Section A of this Tariff, will be provided by the customer.

B.7.1.2. Customer premises inside wire is defined as that wire, including

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Public Service Telephone Company
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Attachment - Line 1210 Section B Second Revised Sheet 43 Cancels First Revised Sheet 43

B. GENERAL REGULATIONS

B.7. Customer Premises Inside Wire (Cont'd)

(M)

B.7.1. General (Cont'd)

B.7.1.2. (Cont'd)

connectors, blocks and jacks, within a customer's premises that extends between the termination of the Exchange Access Line and those standard jack locations within the customer's premises to which terminal equipment can be connected for access to the Exchange Access Line.

- B.7.1.3. Customer premises inside wire provided by the customer must be installed in accordance with the technical standards and installation guidelines furnished to the Commission by the Company.
- B.7.1.4. Customer premises inside wire provided by the customer may be connected to residence and business individual and party line basic exchange service furnished by the Company at the Standard Network Interface.
- B.7.1.5. The Standard Network Interface for the connection of customer premises inside wire consists of a miniature modular standard jack and is provided as part of the Exchange Access Line. This Standard Network Interface will be installed outside the customer's premises at a location determined by the Company which is accessible to the customer. The normal location of the Standard Network Interface would be in close proximity to the protector or equivalent where the Company facilities enter the customer's premises, wherever practicable.
- B.7.1.6. (Deleted)
- B.7.1.7. (Deleted)
- B.7.1.8. Maintenance of customer premises inside wire will be provided by the customer.

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Public Service Telephone Company Public Service Telephone Company Reynolds, Georgia

Attachment - Line 1210 Section B First Revised Sheet 44 Cancels Original Sheet 44

B. GENERAL REGULATIONS

B.7. Customer Premises Inside Wire (Cont'd)

(M)

B.7.1. General (Cont'd)

B.7.1.9. Company owned inside wire maintained by the customer remains the property of the Company.

B.7.2. Responsibility of the Customer

- B.7.2.1. The customer provided inside wire and standard jacks will be installed in accordance with the technical standards furnished to the Commission by the company.
- B.7.2.2. In the event the customer maintains or attempts to maintain inside wire, the customer assumes the risk of loss of service, damage to property, or death to or injury of the customer or the customer's agent. The customer will save the Company harmless from any and all liability, claims, or damage suits arising out of the customer's wire maintenance activity.

B.7.2.3. (Deleted)

B.7.3. Responsibility of the Company

B.7.3.1. The Company will make the technical standards and installation guidelines for customer provision of inside wire available to customers upon request.

B.7.3.2. (Deleted)

Violation of Regulations B.7.4.

Where customer-provided inside wire is B.7.4.1. in violation of Section B.7.2., the Company will promptly notify the customer of the violation and will take such immediate action as is necessary for the protection of the telecommunications network and Company employees.

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Attachment - Line 1210

Public Service Telephone Company Reynolds, Georgia Section B Original Sheet 45

B. GENERAL REGULATIONS

B.7.4. Violation of Regulations (Cont'd)

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B.7.4.2. The customer shall discontinue use of the customer-provided inside wire or correct the violation and notify the Company in writing that the violation has been corrected within 10 days after receipt of such notice.

B.7.4.3. Failure of the customer to discontinue such use or to correct the violation will result in the suspension of the customer's service until such time as the customer complies with the provisions of this Tariff.

B.8. Third-Party Billing

Pursuant to the requirements of Official Code of Georgia Annotated (O.C.G.A.) Section 46-S-171.1, prior to the Company billing for a third-party, the Company must have a signed authorization from the end user. The requesting third-party must obtain a signed authorization from the end user and provide the following information to the Company before billing is performed.

- 1. A copy of the signed authorization from the end user.
- 2. Explanation of the product/service being offered;
- 3. Explicit end user customer acknowledgment that said charges will be assessed via the telephone bill; and
- 4. A person to call for inquiries and the appropriate toll-free telephone number.

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Public Service Telephone Company Reynolds, Georgia Section C Tenth Revised Sheet 2 Cancels Ninth Revised Sheet 2

BASIC LOCAL EXCHANGE SERVICE

BUTLER, GEORGIA

- C.1.1 Monthly exchange access line rates as authorized by the Georgia Public Service Commission are shown below:
 - C.1.1.1 Within the Exchange Area

Class of Service	Access Line	<u>USOC</u>	
Business 1 party TouchtoneResidence 1 party Touchtone		B01 R01 (1	6

Rates for Rotary Dial Service are in Section Z, Obsolete Service Offerings.

- C.1.2. Rates and Calling Scope
 - C.1.2.1 The rates specified herein entitle subscribers to an unlimited number of messages to all stations bearing the designation of Butler Central Office, Culloden Central Office, Geneva Central Office, Lizella Central Office, Reynolds Central Office, Roberta Central Office and Talbotton Central Office as well as all exchange access lines in the subscriber's county within the same LATA.

Issued: November 29, 2012 Effective: January 1, 2013

Public Service Telephone Company Reynolds, Georgia

Section C Tenth Revised Sheet 3 **Cancels Ninth Revised Sheet 3**

BASIC LOCAL EXCHANGE SERVICE

CULLODEN, GEORGIA

C.1.3Monthly exchange access line rates as authorized by the Georgia Public Service Commission are shown below:

> C.1.3.1 Within the Exchange Area

		Class of Service	<u>ccess</u> <u>Line</u>	<u>USOC</u>
B01		Business 1 party Touchtone	\$32.30 \$19.20	
R01	(I)	1 7	•	

Rates for Rotary Dial Service are in Section Z, Obsolete Service Offerings.

C.1.4. Rates and Calling Scope

C.1.4.1 The rates specified herein entitle subscribers to an unlimited number of messages to all stations bearing the designation of Culloden Central Office, Butler Central Office, Geneva Central Office, Lizella Central Office, Reynolds Central Office, Roberta Central Office, Talbotton Central Office and Forsyth Exchange of BellSouth Telecommunications as well as all exchange access lines in the subscriber's county within the same LATA.

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Effective: January 1, 2013

By:

Public Service Telephone Company Reynolds, Georgia

Section C
Tenth Revised Sheet 5
Cancels Ninth Revised Sheet 5

BASIC LOCAL EXCHANGE SERVICE

LIZELLA, GEORGIA

C.1.7 Monthly exchange access line rates as authorized by the Georgia Public Service Commission are shown below:

C.1.7.1 Within the Exchange Area

Class of Service	Access USOC Line		
Business 1 party TouchtoneResidence 1 party Touchtone		B01 R01	(I)

Rates for Rotary Dial Service are in Section Z, Obsolete Service Offerings.

C.1.8 Rates and Calling Scope

C.1.8.1 The rates specified herein entitle subscribers to an unlimited number of messages to all stations bearing the designation of Reynolds Central Office, Butler Central Office, Culloden Central Office, Geneva Central Office, Lizella Central Office, Roberta Central Office, Talbotton Central Office and Macon Exchanges of BellSouth Telecommunications, as well as all exchange access lines in the subscriber's county within the same LATA.

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Public Service Telephone Company Reynolds, Georgia

Section C
Eleventh Revised Sheet 6
Cancels Tenth Revised Sheet 6

BASIC LOCAL EXCHANGE SERVICE

REYNOLDS, GEORGIA

C.1.9 Monthly exchange access line rates as authorized by the Georgia Public Service Commission are shown below:

C.1.9.1 Within the Exchange Area

Class of Service	Access Line	USOC	
Business 1 party Touchtone		B01 R01	(I)

Rates for Rotary Dial Service are in Section Z, Obsolete Service Offerings.

C.1.10 Rates and Calling Scope

C.1.10.1 The rates specified herein entitle subscribers to an unlimited number of messages to all stations bearing the designation of Reynolds Central Office, Butler Central Office, Culloden Central Office, Geneva Central Office, Lizella Central Office, Roberta Central Office, Talbotton Central Office and Fort Valley Exchanges (an exchange of BellSouth Telecommunications, Inc.), as well as all exchange access lines in the subscriber's county within the same LATA.

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Public Service Telephone Company Reynolds, Georgia

Section C Eleventh Revised Sheet 7 Cancels Tenth Revised Sheet 7

BASIC LOCAL EXCHANGE SERVICE

ROBERTA, GEORGIA

Monthly exchange access line rates as authorized by the Georgia Public Service C.1.11 Commission are shown below:

> C.1.11.1 Within the Exchange Area

Class of Service	Access Line	<u>USOC</u>	
Business 1 party TouchtoneResidence 1 party Touchtone	\$33.00 \$19.20	B01 R01	(I)

Rates for Rotary Dial Service are in Section Z, Obsolete Service Offerings.

C.1.12 Rates and Calling Scope

The rates specified herein entitle subscribers to an unlimited number of messages to all stations bearing the designation of Roberta Central Office, Butler Central Office, Culloden Central Office, Geneva Central Office, Lizella Central Office, Reynolds Central Office, Talbotton Central Office, and Macon Exchanges of BellSouth Telecommunications, Inc., as well as all exchange access lines in the subscriber's county within the same LATA.

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January 1, 2013 Effective:

Public Service Telephone Company Reynolds, Georgia

Section Z **Third Revised Sheet 55 Cancels Second Revised Sheet 55**

Z. OBSOLETE SERVICE OFFERINGS

Z.2. "Grandfathered" Class of Service (Cont'd)

Z.2.7. Rotary Dial Service (Type B)

Rotary Dial Service is only provided to customers who were subscribers to Rotary Dial Service as of December 31, 2010 and is not available to new subscribers.

Z.2.7.1 Butler, Georgia			
Class of Service	Access <u>Line</u>	USOC	
Business 1 partyResidence 1 party	\$22.50 \$16.08	B01 R01	(I)
Z.2.7.2 Culloden, Georgia			
Class of Service	Access <u>Line</u>	USOC	
Business 1 partyResidence 1 party	\$29.30 \$18.96	B01 R01	(I)
Z.2.7.3 Geneva, Georgia			
Class of Service	Access <u>Line</u>	USOC	
Business 1 partyResidence 1 party	\$34.60 \$19.20	B01 R01	(I)

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By:

Public Service Telephone Company Reynolds, Georgia Section Z Third Revised Sheet 56 Cancels Second Revised Sheet 56

Z. OBSOLETE SERVICE OFFERINGS

Z.2. "Grandfathered" Class of Service (Cont'd)

Z.2.7. Rotary Dial Service (Type B) (Cont'd)

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Z.2.7.4 Lizella, Georgia			
Class of Service	Access <u>Line</u>	USOC	
Business 1 partyResidence 1 party	\$30.00 \$18.96	B01 R01	(I)
Z.2.7.5 Reynolds, Georgia			
Class of Service	Access <u>Line</u>	USOC	
Business 1 party Residence 1 party	\$29.50 \$18.96	B01 R01	(I)
Z.2.7.6 Roberta, Georgia	_		
Class of Service	Access Line	USOC	
Business 1 party	\$30.00 \$18.96	B01 R01	(I)
Z.2.7.7 Talbotton, Ge	eorgia		
Class of Service	Access <u>Line</u>	USOC	
Business 1 partyResidence 1 party	\$42.60 \$22.30	B01 R01	

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Public Service Telephone Company Reynolds, Georgia Section H 2nd Revised Sheet 2 Cancels 1st Revised Sheet 2

H. LIFELINE ASSISTANCE PROGRAM

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The Company, as part of its obligations as an Eligible Telecommunications Carrier, offers a low-income assistance program. This program, Lifeline Assistance, is offered under the terms and conditions provided below:

H.1. Lifeline Assistance

H.1.1 General

Lifeline Assistance is a non-transferable retail service offering for which qualifying low-income subscribers pay reduced charges, as provided for below. Lifeline Assistance enables eligible subscribers to pay reduced charges for voice telephony service that includes the following services: voice-grade access to the public switched network or its functional equivalent; local usage; access to emergency services; and toll limitation.

H.1.2 Regulations

Subscribers are eligible for Lifeline Assistance if:

- H.1.2.1 The subscriber's household income is at or below 135 percent of the Federal Poverty Guidelines, or
- H.1.2.2 The subscriber, or one or more of the subscriber's dependents or the subscriber's household, receives benefits from at least one of the following qualifying programs:

Medicaid;

Supplemental Nutrition Assistance Program (SNAP), formerly known as Food Stamps;

Supplemental Security Income (SSI);

Federal Public Housing Assistance;

Low-Income Home Energy Assistance Program (LIHEAP);

National School Lunch Program's free lunch program;

Temporary Assistance for Needy Families (TANF);

Low Income Senior Citizens discount plan offered by a local gas or power company

H.1.2.3 Other eligibility requirements may be established by the Commission.

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Public Service Telephone Company Reynolds, Georgia

Section H 3rd Revised Sheet 3 Cancels 2nd Revised Sheet 3

H. LIFELINE ASSISTANCE PROGRAM

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H.1. Lifeline Assistance (cont'd)

H.1.2 Regulations (cont'd)

- Each subscriber to Lifeline Assistance must certify in writing to the Company, H.1.2.4 under penalty of perjury, that s/he receives benefits under a program outlined in sub-paragraphs H.1.2.1 through H.1.2.3, above, and must, on that same document, agree to notify the Company if s/he ceases to participate in the program(s). The certification form shall conform to the requirements described herein, and shall be made available upon request to any subscriber. The Company shall retain all such subscriber certifications in order to furnish proof of subscriber eligibility as may be required from time to time by Universal Service administrators.
- A subscriber may elect at the time of subscription to Lifeline Assistance to H.1.2.5receive toll limitation as part of Lifeline Assistance. "Toll limitation" is a service that allows a subscriber to elect not to allow the completion of outgoing toll calls from the subscriber's residence.
- H.1.2.6 Lifeline Assistance will not be disconnected for non-payment of toll charges, unless the Company first demonstrates to the Commission that the Company would incur substantial costs, that the Company offers toll limitation without charge, and that telephone subscribership among low-income subscribers in the Company's service area is greater than or equal to the national subscribership rate for low-income consumers. For purposes of this paragraph, a "low-income consumer" is one with an income below the poverty level for a family of four residing in Georgia. The Company shall follow all applicable notice provisions as established, from time to time, by the Commission, as part of the waiver process, and to implement a waiver, if granted. The Company may reapply for the waiver as necessary.
- The Company may not collect a service deposit in order to initiate Lifeline H.1.2.7 Assistance if the qualifying low-income subscriber voluntarily elects toll blocking from the Company, where available or if the qualifying low-income subscriber elects a calling plan that does not distinguish between toll and non-toll calls in its pricing. If toll blocking is unavailable, then the Company may charge a service deposit.

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Public Service Telephone Company Reynolds, Georgia Section H 1st Revised Sheet 3.1 Cancels Original Sheet 3.1

H. LIFELINE ASSISTANCE PROGRAM

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- H.1. Lifeline Assistance (cont'd)
 - H.1.3 Effective August 1, 2012, the Lifeline credit available to an eligible customer in Georgia is equal to the total of federal support as established by the Federal Communications Commission. The amount of credit will not exceed the charge for local service, which includes the access line, the Subscriber Line Charge and local usage.
 - H.1.4 The Company shall apply the baseline payments received by the administrator of the federal Lifeline Assistance program to waive the qualifying customer's federal Subscriber Line Charge. The Company shall apply any additional federal support amount to the qualifying customer's basic local exchange service rate.
 - H.1.5 To be eligible for Lifeline Assistance, qualifying customers must subscribe to a flat-rate basic local exchange service offering that is made available in the Company's service area.
 - H.1.6 Partial payments that are received from Lifeline customers shall first be applied to local service charges and then to any outstanding toll charges.

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H.2. (Deleted)

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REDACTED – FOR PUBLIC INSPECTION

PUBLIC SERVICE TELEPHONE COMPANY (SAC 220381) ATTACHMENT - LINE 3017 ATTACHMENT REDACTED IN ENTIRETY